



















South Eastern Community Connect Annual Report 2019—2020

Our mission

To support the community by providing services, programs and advocacy to eliminate barriers, enhance social inclusion, and improve quality of life for all people in south-east Sydney.



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2019







We ran a Koori Kulcha Bush Tucker Workshop in partnership with the Koori Kulcha Aboriginal Corporation.

We joined with Bendigo Bank to launch The People's Pantry to support locals doing it tough over winter.

We partnered with Kingsford Legal Centre to run an informative Planning Ahead seminar for seniors in Mascot.



We ran a series of Short Film Workshops for aspiring actors and short film-makers in the lead-up to our Youth Showcase.



November

We hosted The SECC Community Picnic in Eastlakes Reserve, attracting over 1,000 locals and entertaining guests into the night.

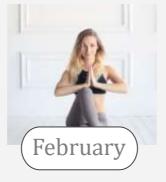


We celebrated Kate Melhopt's 10-year anniversary of leading us in an afternoon tea attended by local MPs and friends.

2020



Locals, staff and kids dug deep to help a school destroyed by fires, and we ran two fundraisers in Mascot.



We launched a Seniors Yoga program in collaboration with Musculoskeletal Australia.



We ran cooking clubs for the community, helping them learn new recipes and connect with others.



Strategies for supporting locals during the pandemic were in full swing by April, with most programs heading online, and seniors supported through letters and calls.



We celebrated National Volunteer Week by sending special gifts to our hard -working volunteers, in lieu of our usual celebration lunch.



Our Food Relief Program, Community Wardrobe and Book Nook was launched to engage more locals in the service at Mascot.

Report from the Chair

This was the year that turned everything upside down. The question for us was: How fast and nimble could SECC be in coping with a crisis like this, with no prior warning.

Well, I'm pleased to say SECC responded pretty damn well.

We already had a major problem to deal with before COVID-19 became part of our vocabulary.

We had several new OOSH centres, and the numbers proved disappointing. The takeup rate was far from what the Department of Education indicated. We moved fast to amalgamate our school operations. Then we reduced staffing levels while incurring significant financial loss.

It was not enough to stem the losses, and we had to close

some centres and lay off some staff. This is not at all how we thought our expansion into these new areas would go. It was very distressing for all involved.

Then COVID -19 hit.

Whole strands of our services evaporated. This included weekly bus outings, the dementia day centre program, and drumming groups.

We had to offer **redundancy** to even more employees while also reassigning many staff for a time.

Our volunteer pool also withered due to the **cancellation** of many community activities.

Many of our elderly clients were reluctant to leave home. So we boosted our food delivery program and similar services. It was not chaos, but it was **fluid and busy and intense**. We had to re-shape the organisation and fast. And the parameters and restrictions around what we could and could not do were out of our control. This was all in real time and real life too - not a test of our prepared response plans.

I am pleased to say our employees, volunteers and diverse clients have coped very well.

It has been a **difficult and unpredictable time** - and still is. But we have not only survived, but improved the business during the year.

We acquired a **new IT platform**, as well as new appointees to support us in the next phase of growth. We have learned from our setbacks. And our staff have been tremendous: **versatile**, **responsive**, **adaptable**, **supportive of each other**. They should feel proud of themselves.

I want to congratulate everyone for this outcome. We have seen a classic **'all hands to the pump'** response from SECC - as hoped. In particular, I want to mention the superb leadership skills of our CEO **Kate Melhopt**. She has navigated a difficult year with wisdom and care. We wish to thank Kate for her **clear thinking**, **decisiveness**, and adaptability. Congratulations, Kate, on surviving this chaos, all while coping with a dislocated shoulder...!



lan Grey,

Chair

Report from the Treasurer

South Eastern Community Connect (SECC) has weathered very troubling times this financial year.

Where many NGOs have struggled, SECC has been flexible in adapting to the COVID-19 pandemic. This is the result of great leadership and commitment. The review of staffing levels and roles enabled us to make some positions redundant and appoint new positions to keep us financially viable.

SECC has strong financial reserves, and our deficits throughout our SMOOSH ventures were boosted by **an increase in the number of Home Care Packages** we are providing.



Year-end surplus

The year-end figures show a surplus of \$2731, which is considerably down on previous years. But in these very difficult times it's a great achievement not to be recording a substantial deficit.

Total income

The total income was \$3,626,696 with expenditure of \$3,623,965. The total assets of \$1,978,465 include 14 fully owned vehicles and cash reserves of \$1,637,063. Liabilities amount to \$1,040,818 and include staff entitlements of \$335,581.

Thank you to all

I must thank all our funding bodies and Local, State and Federal Governments for their support and continued commitment to SECC.

Congratulations to CEO Kate Melhopt and her team, as well as Accountant John Ferguson. Their expertise and diligence has kept SECC strong.

It's been a great privilege to volunteer for SECC over the last

eight years, holding positions of Treasurer and Chair previously. As Treasurer, it is my obligation to ensure the organisation can meet all its financial commitments.

I can assure members that SECC is capable of meeting all financial obligations that may arise in the foreseeable future.





Report from the Chief Executive Officer



he year past will stay in our memories for a long time.

So much has happened, starting with **the bushfires**. Then, of course, **COVID-19** took over our lives.

Communities are still living with instability. social isolation, increased stress levels, and individual and collective trauma. Like anv community organisation, our operations have seen an impact.

While there have been positives in the last financial year, we 've seen many face challenges.

We are grateful we have been in a position to offer a level of support and comfort when needed.

Last year we saw opportunities ahead of us. We had relocated Children our and Families and Community programs Strengthening TEI programs to The Hub in Mascot to activate the space. We partnered with the University of Wollongong's Univative Team to develop a Social Enterprise Business Plan which included a Coffee Cart and Pop up Café.

We also looked at **employment pathways** for vulnerable youth and young parents. We partnered with **UTS Shopfront** design students to develop a marketing and promotional strategy for The Hub. They created vibrant imaging for our website, social media, and flyers.

We saw the growth of our SMOOSH program, with the success of four OSHC tenders in schools in the south-west. Unfortunately they ran at a significant loss. This was due to low enrolment numbers before and during COVID-19, and high staffing levels. So we undertook a restructure of the SMOOSH program. We closed services, two streamlined operations, and reviewed our hours. With a new director overseeing operations, the goal is to improve services and increase our occupancy across sites. Despite the low attendance numbers, the team has started to re-engage with families. They are creating a meaningful program of activities the children will enjoy.

Of all our services, the greatest attrition rate is often in **aged care**. This is due to variations in health, weather conditions, and transitions to other programs. Also, the smoke haze from the bushfires saw many cancelling social outings and other groupbased activities.

Hot on the heels of the bushfires was COVID-19. **The pandemic** required us to be responsive,





fluid and clear in all communications.

We were dealing with so many unknowns, including our personal fears and uncertainties. Following Department of Health directives, we halted all social access groups for those over 70 in March. This meant we ceased all bus outings and closed the doors of The Cottage, our dementia dav centre. It was vital that as many services as possible continue. It was also clear we'd have to change how we provided these services. This

meant health checks with clients before service delivery. Spraying fruit and vegetable boxes with disinfectant upon collection. Ensuring trucks were cleaned before and after each run.

I'm proud to say we maintained the majority of our services.

Clients still received their Home Care Packages. We offered list shopping for all who needed it. We maintained our fruit and vegetable run. We provided flexible transport. We continued to provide respite care and made regular wellbeing calls to ¹² isolated clients. In the absence of group activities at the Cottage, we offered to take clients out one-to-one for walks in the park. And our coordinator penned a **highly engaging newsletter** to keep up our communications.

The Hub at Coronation Hall, like our Eastlakes office, also had to close its doors to the community. Many programs had the potential to become inaccessible for so many. But the team showed dexterity and tenacity in moving their programs online in a short time. They launched Virtual Supported Playgroups, livestreamed every weekday with over 180 families watching. They sent a weekly EDM to over 60 families. And parenting programs continued to run via Zoom, with 192 enrolled for our CPR and First Aid courses. This broadened our community reach. There were also virtual mindfulness sessions, dance classes, and art therapy programs.

Our **Emergency Food Relief** program ran with the support of OzHarvest. Donations from such



donors as Bondi Surf Club and Clovelly Community Bank Branch also made a difference. Weekly food hampers and precooked meals have gone out to local Housing Estates, Case Worker Families and aged clients.

Community has remained a key focus throughout all our ups and downs.

Before the bushfires hit, we held our **Community Fair in**

November. The event saw close to 1000 people attend across the day before settling in for a twilight cinema. December saw partnerships with Laing and Simmons Rosebery, several local cafes, and Maroubra Rotary, who helped host a toy drive for families experiencing hardship.

With the harsh reality of the bushfires across NSW, we raised money for **Manning Valley Community Centre**. Their local



school was burnt down, and we raised money for them through a toy sale and gold coin trail at SMOOSH. The children also wrote letters of thanks and support to emergency services and local children affected by the fires. The support of our community was local seen when we launched The SECC Cares Campaign in response to COVID-19. Our PenPals Project, social aimed at reducing isolation among seniors, saw almost 100 letter writers come on board. It was overwhelming to see so many make an emotional connection with those living alone.

IT infrastructure was a key focus this year. We overhauled the website and bought a new CRM database. We also helped staff transition to working from home using new video conferencing platforms.

Our staff remain our greatest asset. It was unfortunate we lost many long-term staff with the restructure of our SMOOSH and community transport programs. It was with much sadness we said goodbye to 15

Rekkha Moda, Mia Bainbridge, Mariko Nader, Cuong Duc Luu and Volodymyr Perederiy.

Natural attrition saw other staff leave, and we onboarded new staff who have already made positive contributions across the team.

Others were celebrated. Julie Gray was awarded a Rotary Pride of Workmanship Award, and was the winner of the Sydney Mutual Bank 2019 Award for Excellence.



To say it has been a difficult year for our staff would be an understatement. Our essential workers have felt overwhelmed and stressed. Manv still continue to experience anxiety when new community hotspots emerge or unable when they are to deliver their planned program.

In some circumstances they are told to wear PPE. This places tough restrictions on them.

Our staff are our heroes, and they are your community

heroes. I have always

been proud of our team and their accomplishments. "No" is not a word you hear often. When you need it, there's always a helping hand. Our staff are the type of people you would like to have as friends caring, loyal, and committed to you. This year, more than any other year, they have shown this time after time. There aren't enough words to express my thanks to every one of you.

Thank you to **our volunteers** who shared some of our journey. We appreciate you offering other ways to support us when we placed many of our roles on hold. Your contributions are always appreciated.

> To our Board, we thank you for vour guidance through this everchanging period. Thanks for helping kick-start บร SO exciting many projects.

To our funding bodies, community partners, supporters and friends. Thank you for your support and for working with us through unchartered territory. We look forward to continuing the journey with you.

Kate Melhopt

Chief Executive Officer

Report from the SECC Community Hub



There have been a host of positive changes at The Hub since we first opened in April 2019.

One of the biggest was a **restructure of our team**. Two streams became one when we combined our family and community services. Some

staff changed their roles and we've recruited a fantastic team. The role changes meant utilising staff skills more fully. As a result, we've been able to work more closely with the community.

The restructure has also given us **more insight** into the programs and services we provide. We've been able to **explore ideas and collaborate with clients** to find out what's meaningful to them.

We are seeing a more **holistic approach** to service delivery. This is due to increased face-to-face interaction with schools, public housing estates and other local stakeholders.

Our **Social Drumming** programs were a big hit in 2019. Nicole Muskovits ran booked-out courses with the community from October to December. We will be looking to train new staff in this program for 2021.

The **Community Kitchen** was open twice a week. Participants made a range of appetising meals with Nicole's support.

We held a **mental health workshop** for the community with the help of Black Dog Institute. Over 50 registered, and it was a powerful night.

Another highlight of 2019 was the NAIDOC Week **Koori Kulcha Bush Tucker Workshop**. We reached our capacity of 40 guests in no time, and it was an enriching night. The **Community Picnic** in Eastlakes Reserve was a big success, and shortly after the **Youth Creative Showcase** celebrated poetry, artwork and music. It was the culmination of a **short film-making program** for adolescents funded by a grant from Bayside Council and run by Juliana Purnell.

We also took part in **UOW Univative** with the Faculty of Business at the University of Wollongong. Masters of Business students worked with us to develop a social enterprise business plan for the launch of a coffee cart and café. We later received funding from **Clovelly**



Community Bank Branch to help us stock our kitchen and launch our social enterprise.

Bronwynn Jursik's absence was a big challenge for the team in late 2019 and early 2020. But we recruited some amazing talent to join the team. We also welcomed highly skilled returning team members Ruming and Sarah.

January saw big changes at the Hub. The Atrium became the Reception and drop-in area for the community while

the cloak room became an office for three staff. We shifted the **toy library** to the other side of the hall. Then we transformed that section into the **Coward Street Room** for programs. Many staff and volunteers helped with building flat-pack furniture and Mike spent many evenings putting up acoustic panelling.

We displayed **artwork** around the hall, and created a new **reading and writing nook**. We added a wellbeing room for **mindfulness and meditation** as well.

The Tent Village in the hall allowed us to heat the space during winter. More groups could use the space as a result.

> In January we renegotiated and recontracted a Human Services Agreement with the Department of Communities and Justice. We had success, and DCJ extended it for five

more years.

We also focused on crossdepartment collaborations this year. The COVID-19 experience helped us learn about services outside of The Hub. **We upskilled fast**. We learnt about recruitment during a pandemic; video editing and software; EDMs, running virtual playgroups; and **hosting online programs**. As a result we maintained a large number of services to the community.

One successful online program was CPR for Babies and **Toddlers**. In the 2019-2020 financial year, we had 60 registered for the program in-person. Once we took the program online in March 2020, the combined total of registrations was 297. This was spread across five Zoom events run by Dr. Debbie Perkins from The Sydney Children's Hospital.

Staff wellbeing became more of a focus. We learnt about productivity and resilience in frontline community development.

Keeping up to date with NSW

Health policies and requirements was a steep learning curve. But I'm proud of all we have achieved.

It became clear how important human connection is at times like these.

Staff training included the Aboriginal STEM Summit for Early Childhood, No Scaredy Cats (parent-led interventions for children with anxiety), and Accidental Counselling.

Using **DEX for DCJ** reporting was a challenge, but we were able to submit our data in July with the help of Jayne Lee and Emily Simpson.

Successful grants included one from **Clubs NSW for the Dads and Bubs course**. We also received gifts in kind from Bunnings in Alexandria and Eastgardens. The Emergency Food Relief program has been a big focus this year. The team delivered thousands of meals to community members during the pandemic. Shelter NSW and DCJ both recognised this, and we are now the lead local agency involved in pandemic planning in the Housing Estate Towers of Eastlakes and Rosebery.

A safety audit for the Florence Housing Estate has also commenced.

We have grown relationships with Clovelly Community Bank Branch (Bendigo Bank), Bondi Surf Club, OzHarvest, Mission Australia, and Bayside Council, among others.

Creating **meaningful first nations connections** is a key priority too. Our playgroup program - and staff training day - reflects this focus.

I am excited by the possibilities of ground-up change ahead. Integrating diversity will be a key focus for SECC, and 2021 holds much promise.

Michael Hawthorne

Hub Manager



The Board



Ian Grey, Chair

Ian Grey has a long managerial career in human resource management at all levels of Government but also with extensive time in significant companies in the private sector.

His main skills are in culture building, organisation improvement, skill building and industrial relations. Ian joined the Board in 2016.



Bev Martin, Treasurer

Bev is the managing director of business consultancy Crashing Water Productions, and is the Events Manager for Mark Moran, Vaucluse. Her experience in NGOs spans over 25 years, working with management boards of Waverley Action for Youth Services, Edina Aged Care, Norman Andrews House, and Bondi Youth Accommodation, Bondi and Districts Chamber of Commerce.



Denise Wasley

Denise is the Office Manager and Community Coordinator at Kingsford Legal Centre. She has lived in Mascot for over 13 years and is an experienced Community Worker. Denise has been involved in SECC as a board member, on and off, for over nine years, and has served as Secretary and Chair of the Board as well.



Tracey Sigler

Tracey is a lawyer who joined the SECC Board in 2017. She has over 25 years' experience in senior legal, risk management and knowledge management roles, including as a director in the Quality and Risk Group at Deloitte, Touche Tohmatsu. Tracey has also worked as a carer in the disability and aged care sectors.





Kathy Forrest

Kathy brings with her extensive experience in managing staff, risk and compliance, quality standards, and marketing. She has been the director/owner of a home and community care organisation based in the Eastern Suburbs for over 10 years.

Kathy has successfully led and managed the company's business needs, liaising with clients and key stakeholders in the aged care and disability sector in order to maintain and grow her business.



Sonia Fenton

Melissa joined the SECC Board in 2017, bringing with her more than 15 years of professional experience which has included the promotion of volunteering for various organisations.

Melissa currently works for the National Trust of Australia, and her past experience includes working in regional NSW in both tourism and regional development.

Management

- Chief Executive Officer: Kate Melhopt
- Deputy Chief Executive Officer: Ashleigh Daines

Communications Manager: Alison Leader

Volunteer Program Coordinator: Sue Ohanian

Administration

- Centre Coordinator: Julie Gray
- Accountant: John Ferguson
- Information Support Officer: Jayne Lee

Aged Care Programs

- Community Transport Coordinator: Stuart Mynard, Kate Skinner Transport Workers: Duc Coung Luu, Volodymyr Perederiy , Kylie Swain
- Social Support Coordinator and Flexible Respite Coordinator: Irene Trovato
- Social Support Workers: Nick Belitsis, Raelene Bathis, Priscilla Hair, Michael Attia, Cathy Lawson, Debbie McDermott, Gregory Stevens
- Flexible Respite Care Workers: Angela Castillo, Beatriz Londono, Franca Scalici, Mila Acevedo
- Aged Care Marketing Coordinator: Tina Tung; Home Care Packages Manager: Marzena Adamski; Home Care Packages Aged Care Workers: Hinemoa Oloapu, George Christy, Rosana Delon, Marcela Doumbos
- Food Services Coordinator: Tania Rakchaev; Food Services Workers: Patrick Caldwell, Sonia Busquets, Cocoa Deep-Amek, Marta Newman, Jacqueline Jorquera, Lee Rakow
- The Cottage Dementia Day Centre Coordinator: Amy Drewe, Eric Scott; Cottage Support Worker: Lillian Martinez. Recreational Officers: Eric Scott, Marta Newman. Field Worker: Fernando Pazmino

Community Builders' Programs

- Community Strengthening Team Leader: Dimitrios Papalexis; Hub Manager: Michael Hawthorne
- Community Strengthening Facilitator: Nicole Muskovits
- Sewing Teacher: Gladys Vasco

Child and Family Programs

- Family and Children's Services Team Leader: Bronwynn Jursik
- Family Support Worker: Sarah Neville, Kara Bache
- Adolescent Workers: Jazzie Quinn, Tonny Ahmed
- Toy Librarian: Natasha Feng, Tania Rakchaev
- Family and Child Case Workers: Nicole Muskovits, Clio Doughty, Ruming Yang
- SMOOSH Manager: Anthony Hoban; SMOOSH staff: Rekkha Moda, Mariko Nader, Mia Apostolatos, Sabina Rashid, Kristin Gray, Rachel Buch, Sarah Hamwi, Zoran Jevtic, Bindu Kafle, Annaliese Murphy, Gail Richards
- Cleaner: Julie O'Neill

Welcome to our new staff

(July '19 - June '20)



We also had these other staff members begin with us in the last financial year:

Anthony Hoban, George Christy, Rosana Delon, Marcela Doumbos, Gladys Vasco. Kylie Swain, Marzena Adamski, Kara Bache, Rachel Buch, Sarah Hamwi, Zoran Jevtic, Bindu Kafle, Annaliese Murphy, Gail Richards, Aathiqah Abdul Gafoor, Mila Acevedo, Vanessa Bennett, Saleha Chowdury, Melanie Douglas, Zeindo Kabalan, Caitlin Middleton, Nicky Papaioannau, Tasnova Tabassum, Samantha Taylor and Abdul Wako.

Volunteers navigate a rocky year

he last financial year saw our team of volunteers help with a range of activities.

Medical companions, drivers, playgroup assistants, aged care support workers, produce packers, and toy library assistants came through our door to help.

We also saw new programs emerge, such as Indian classical dancing.

In March 2020, all group and one-on-one activities stopped for safety reasons.

The changing environment paved the way for new avenues.

For example, volun-

teers began helping with preparing, packing and delivering food hampers.

Many of our team adapted their programs to the virtual environment via **Zoom**. For example, SECC's tutoring program and Indian classical dancing classes went online.

SECC also launched **The PenPal Project**. Here, close to 100 vol-





unteers wrote letters to isolated clients.

SECC kept in contact with its volunteers, particularly those on their own. Many are keen to resume their volunteering, but understand the need for caution.

Due to restrictions, SECC couldn't celebrate National Volunteer Week in the usual way. Instead, we delivered a gift and certificate to volunteers to show our appreciation.

During the pandemic, SECC has seen a **large increase** in the number of people offering help.

And while applications outweighed vacancies, their details are now on file. It has been a year for building deeper connections with the local community, and much good has come out of it.

Sue Ohanian

Volunteer Coordinator



CONGRATULATIONS TO

- Denise Wasley on receiving the Maisie Foster Volunteer Award
- Penny Dalton, who was nominated for the Vi Robbins Award
- Also, our Medical Companions received a Certificate of Appreciation from Volunteering Australia.



folumbeer Lucy Torres, with Eastlakes Public School students iman and Fawwaz Hasrul Hafizan working on the school garden to mark National Volunteers Week. Picture: Monique Harmer

Volunteer rolls sleeves up to help children grov

Steven Deare

A volunteer with a passion for gardening is helping students grow vegetables at Eastiakes Public School.

Lacy Torres of Eastlakes is educating students on the finer points of growing spinach, carrots, broecoli, flowers and more as part of South Eastern Community Connect's (SECC) after school care service.

A former arts teacher, Ma Torres has been working as a garden educator with schools across Sydney.

Yet when she heard the after school care students at the school nearest her could use some help with their garden, she did not healtate. Ms Torres has volu teered her services ea Wednesday from term ene help officiators and childr tend to and better unds stand the garden.

"We're looking at how get this generation to ta care of the environment a themsolves," Ms Torres sa

While Ms Torree has be paid at other schools, she d not think twice about volu teering at Eastlakes.

"It's very good to do son thingformy own community

SEOU honoured Ma Torr and other volunteers at lunch last Thursday at Sou Sydney Graphic Arts Club Mascot during National Vi uniteers Week from M 20-29.

Thank you to all our volunteers. Without them, our work would not be possible. Your contribution is invaluable.

Anne Hollis Antoinette Azzarello Asya Shmaryan **Betty Valius Bev Martin Bronwyn Lawrance** Catherine Schulte Charlotte Crook Christa Thewes Christine Ho Darren Doolan David Toovev **Deanne Benton Debby Dworkin Denise Wasley Denisy Poubel-Santiago** Donna Thomas Eduardo Sandoval Euhna Levinson Fang-Yu Huang **Frances Heming Georgina Giatsios**

Germana Del Valle Godfrey McCormick **Gregory Stevens** Hector Tapia Helen Cruise Hugo Ampuero Ian Grey Ilda Migirdicyan Iris Knight John Segal Julie O'Neill Kathy Forrest Kaushalya Ediriweera Kevin Chu Klaudiya Bubis Linda Silberstein Lucy Torres Maria Barazza Maureen Sale Melissa Green Mia Ariston Nadra Guirguis

Nicholas San Juan Noelle Altiok Brown Orsola Molinari Penny Dalton Priscilla Bonham-Carter Rahmita Hassan-Basuki **Rachelle Rabie** Rosana Delon Rose Trevelvan Samira Mittas Sarah Cameron Sevi Triandafyllou Shamima Jaigirdar Sonia Fenton Sophia Morris Stanley Cheung Sue Ohanian Tania Nand Thi Mai Ho Tracey Sigler **Yvette Haidar** Yuk Ling Man **Zoe Fuller**

AGEING AND WELLNESS Food services



he Food Services program stayed consistent despite many challenges.

We had some staff turnover, with one member leaving SECC to pursue a different career. Our other Food Services Assistant moved to a position at The Cottage. Two new Food Services Assistants were hired and they are both very competent and efficient. During the bushfires the cost of produce increased exponentially. A number of service users noted changes in the box's abundance. COVID-19 required us to respond rapidly and make changes so we could continue providing services. We also purchased a new van.

When COVID started there was an increase in the number of people enquiring



about our services, with many new list shopping clients coming on board.

We also welcomed a number of Food Box clients under 65 who were immune-compromised. They have found solace in our service as their needs had not been prioritised otherwise. Food scarcity meant many service users were not able to access items they needed. One of our volunteers pre-purchased some high demand items when they were available, for future use.

There was also an increase in **expressions of gratitude** from our existing clients. Many were overwhelmed with the sudden changes in their lives. They felt thankful they had access to our services when others were struggling. Many made the comment that **our staff were at risk yet still delivering fresh food to them.** Food they would not have been able to access so quickly otherwise.

We had a single Food Services Assistant performing the entire role solo at the start of COVID due to the risks and unknowns. This allowed Jacquie to display her strengths and abilities as well as **her commitment to our service** 31

users and her role.

We have implemented many cleaning and hygiene protocols including employing a cleaner to disinfect the FDN van after each run, use of masks, daily pre-screening calls to service users, sanitising hands after each delivery and so on.

Our service users continue to appreciate our services as they are aware of the challenges and risks involved. They look forward to their deliveries as many don't come into contact with any other people during the week.

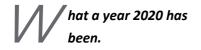


Tania Rakchaev

Food Services Coordinator



AGEING AND WELLNESS



We've battled bushfires, floods, and the pandemic that is COVID-19. For us, the experience has highlighted how well we work as a team when the chips are down. Our main focus has - and always will be - **the care**

and safety of our clients and each other.

Staff who feel anxious about the global situation have risen above their fears in so many cases. They have dug deep to find courage to keep serving our clients. They have had to put their own fears aside to



help others with theirs.

Our staff provide more than a shopping or respite service. They offer **a sympathetic ear** to our most vulnerable community members.

We've had to make lots of modifications. But **staff enthusiasm, care and compassion** of all staff has not.

We have delivered close to 10,000 hours of our **Social Support** (Individual) service. This has included shopping with and for clients.

Volunteers have done many home

visits and accompanied clients to medical appointments.

During the year we helped **28** carers access vital flexible respite.

This gave them a much-needed break from their caring role.

I would like to thank the team at **The Hub** in particular. They allowed our seniors to access gourmet meals from OzHarvest on a weekly basis. This is **so much more than a meal**. It's a way for us to engage more with our clients and make sure they are OK.

It's been a difficult year for all. But no staff have wavered in their **commitment** to clients and our organisation.

It has been an absolute pleasure to work with you all.

Raelene, Debbie, Cathy, Angela, Marcella, Rosana, George, Lilian, Michael, Gregory, Priscila, Nick, Jacquie and Lee: Thank you so much for all you do. **We appreciate you so much.** I would like to thank all my colleagues and the management team also for your constant support.

I truly hope 2021 is a year of joy and peace.

Irene Trovato

Social Support and Flexible Respite Coordinator

Want to stay in touch with SECC? Here's how:

- Subscribe to our newsletter at bit.ly/SECCenews
- Follow us on Facebook by searching for "secc.sydney"
- Follow us on Instagram at the "secc.sydney" page
- Subscribe to us on YouTube at bit.ly/SECCtube



Group Support & Transport

he past year has seen constant change and SECC has adapted fast.

We entered the new financial year with a business-asusual approach. Clients enjoyed **social bus outings** to local parks and beaches for morning tea, and trips to pubs, clubs and buffets for lunch.

November 2019 brought with it high temperatures and the start of an **intense bushfire season**. We were able to continue most of the usual trips with slight modifications and an increase in indoor morning tea stops and scenic drives.

The end-of-year party was open to all transport clients and many attended.

2020 began with clients keen to get out and about. We had plans for longer distance trips to communities impacted by the fires and an increase in different types of trips, including to local art galleries. February and early March trips had high client numbers.

Then COVID-19 hit.

We had to place all group activities on hold due to restrictions. Most



individual transport also stopped due to doctors moving over to telehealth.

Once the trips declined, we kept in touch with clients with phone calls, and introduced them to **The PenPal Project**.

We helped clients transition to individual services or figured out more creative ways to ensure people could get their shopping and other essential supplies.

During these phone calls it became clear how much **everyone enjoys the chance to come together**, and how important our social networks are.

The initial shock of COVID meant we needed to prioritise the essential needs of people.

And safety was paramount.

The transport team was exceptional in supporting clients, many made regular calls to chat with those feeling lonely.

The appreciation expressed by clients has been heart-warming. Its great to know how much the service means to people.

One of the more difficult aspects was farewelling some of our longtime drivers, **Cuong and Volodymyr**. We restructured the Community Transport program to ensure sustainability. The year has taught us we can adapt. We are more resilient than we thought possible.

People are more important than destinations. We are hopeful for the year ahead and will strive to continue to bring people together.



Kate Skinner

Community Transport Coordinator



The Cottage

Flexible workplaces did best in 2020, and companies adapted to survive.

Our organisation was no exception.

Some Cottage staff resources were diverted to assist with other SECC programs such as **Flexible Transport**, **Food Services and Home Care**.

Staff kept in touch with Cottage clients and carers by phone, including some **Facetime video calls**. Some families took advantage of the offer to take clients out individually for a walk and coffee.

A weekly newsletter was developed with COVID-safe tips and news;

support resources for carers; and a quiz. It also had links to online concerts and documentaries that might interest the clients when home for long periods. This was emailed to carers and received a good response.

The Cottage operates five days a week, only breaking for Christmas, Public Holidays and client-free training days. However we did have to close for three months due to government restrictions on group activities.

With a pool of 22 clients we get 37 around **95 attendances per month**.



The average daily attendance in 2020 (excluding the closure period) has dropped from 6.5 in the first half of the financial year to five per day.

Some long-standing clients entered residential care due to cognitive and health decline, and some stayed away during COVID even when we reopened.

New referrals have barely kept pace with the clients who have left. However, several clients have added extra days because they have enjoyed it, which is a great sign. Efforts are in place to get more referrals and raise attendance figures. Due to low numbers, staffing levels were reduced by 13 per cent at the start of 2020 through the reassignment of one part-time person to other duties within SECC.

Key highlights for The Cottage

2019 ended with a very successful lunch for clients and carers. In brilliant sunshine we all sat outside at a long table together. It was great to see the carers connect with each other and see their loved-ones in a happy, vibrant social environment.

The Cottage sees a broad range of cognitive abilities. As such, we have developed a **person-centred approach** to activities. This ensures



each person can choose what they enjoy most. Some might do **art** while others work with **building blocks** or **a memory game**.

However, when the whole group is together, even those who are less chatty enjoy being part of the buzz and laughter. It may seem simple to say it, but **The Cottage is a happy place.**

We are making more use of outdoors playing **petanque**, **hoopla and (modified) basketball**. When the Autumn leaves are gone and Council cuts the grass we will have the opportunity for more games such as putting. Music has been a key feature this year with singalong videos and song sheets. We look forward to the (COVID-delayed) return of our outstanding volunteer pianist. She has been missed by all but we do have a bus driver who doubles as a ukulele player.

'The Cottage' continues to work hard to support families and carers. We welcome people with a dementia diagnosis to the facility with enthusiasm and warmth.

Eric Scott

The Cottage Coordinator

Growth in Home Care Packages

O ur Home Care Package clients have increased over the past financial year, with **15 new people** coming on board with SECC.

A number of package level upgrades have occurred, providing SECC with more variation of lower and higher level packages. **Referral points** have included local hospitals, ACAT assessors, other local health organisations, and people transitioning from CHSP to HCP.

There are a number of care workers working across multiple programs and helping support our Home Care Package clients. Feedback from clients has been positive, and any areas of concern have been addressed and monitored, with a positive outcome, with staff demonstrating improvement and growth.

The current growth of Home Care Packages has demonstrated an increased need for care workers. Recruitment is underway, but it has been difficult to find suitable recruits with a driver's licence.

There is also a need to **train care workers** in Home Care Packages to ensure they understand the difference between CHSP and HCP funding. We will provide ongoing education and training for all staff, to ensure their skills and professional development is ongoing.

Brooke Norrie

Home Care Packages Business Development Manager





A big year for Children's & Family Services

o say it's been a tumultuous year for our SMOOSH services would be an understatement.

After the loss of our Gardeners Road program in 2018, with much optimism we made the decision to **extend our geographical coverage** and were successful in four OOSH tenders for schools in Bankstown, Birrong, Campbelltown East and Hampden Park. This brought our total to five.

Optimism soon turned to despair as low enrolments and high staffing numbers became unsustainable. This was **a crisis** for the program, with the future viability of some sites becoming questionable.



At the end of January, the combined deficit of the five OOSH services was **\$152,272** and required an immediate review. Under the current financial constraints it was imperative that each site stood alone and became financially viable in itself.

Following an organisation review and restructure of the program, tough decisions were made which included service closures (Eastlakes and Hampden Park), a simplified staffing model, reduced hours of operation across identified sites, reduced staff hours, and sadly, redundancies.

COVID-19 resulted in enrolment numbers dropping by a further 50

per cent. As children returned to school in Term 3, enrolments began to pick up.

A big thank you to all staff who put their own concerns aside and fronted up daily for an ever-changing working landscape. The last six months have been hard for all the team and it's been isolating for those working as the sole educator on site.

However with new staff on board we are moving forward together and are excited about creating a fun and engaging program for the children in the year ahead.





What people said About SECC in 2020

We ran a Customer Satisfaction Survey following the COVID-19 lockdown, and asked 36 clients across our services what they thought of **SECC's response to the pandemic. Here are the results.**

86%

Rated the quality of our services as **"really great".**

92% 81%

Rated their overall interaction with SECC staff as "very helpful".

Said they were **"absolutely" likely** to recommend our services.



What people said About SECC in 2020

83% 58% 50%

Said "the service always listened to me and understood my issues.

"

Said they were "now better able to deal with the issues I sought help for". Said they were ready for more face-to-face engagement with our services.

100/50 for service. I'm very happy with the yay I'm treated. I highly respect what you do.





Very impressive service. Delivery staff phone me to hear how I am feeling before fruit and vegetables are delivered.

I did the PlayPower workshop and Ruming was very supportive and interested in hearing about how things were going at home.

The friendly staff go out of their way to be welcoming and create a safe, enjoyable and nurturing environment for people living with dementia.



Playtime at the Toy Library

he Toy Library has seen a number of changes this year. The library was physically relocated at The Hub. Then we had to close it during COVID-19. We have also implemented a number of new procedures to make the library more efficient. On top of that, we hosted a **toy sale fundraiser** early in the year.

During the bushfires a toy sale was held to raise funds for Manning Valley Neighbourhood Services. This sister centre was in the position to help Bobin Public School, adversely affected by the bushfires. We were able to raise **\$316**, with a number of community members simply donating and not taking any toys. This also increased community awareness of the programs available at the Hub.

During the start of COVID, the toy library was closed. This was to dis-



courage unnecessary travel due to the mandatory closure of community centres.

The re-opening in May was met with much delight, and while some members were still mindful of non-essential travel, a policy of no-late-fees was implemented to allow those members peace of mind.

When we welcomed volunteers back to SECC, our beloved volunteer Donna was ecstatic. She continues to make the trip from Miranda to Mascot twice a week to sanitise the returned toys.

When staffing at the Hub increased, Toy Library hours increased, much to everyone's delight. We continue to sign up new members monthly.

We are also looking at ways to include more culturally inclusive toys in line with our Indigenous Engagement Plan and our demographic member base.

Online toy reservations were implemented and we continue to streamline procedures. Online membership and payment options will continue to be refined for efficiency.

Facebook promotions will be maintained to create awareness and increase membership as well.

Tania Rakchaev

Toy Library Manager

Partners & Sponsors

We wish to thank our funding bodies, corporate supporters and community partners for their

















CITYOFSYDNEY





CONTRACTA



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Clovelly Community Bank® Branch





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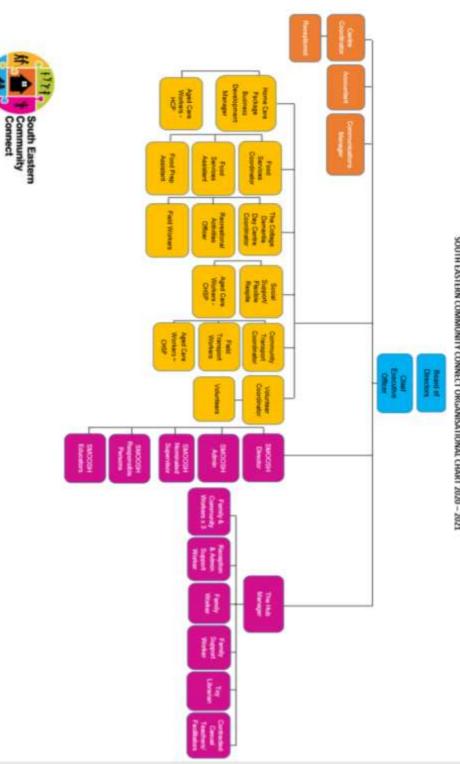
SHOPPING CENTRE











SOUTH EASTERN COMMUNITY CONNECT ORGANISATIONAL CHART 2020 - 2021



Financial statements For the year ended 30 June 2020

ABN: 15 350 811 422

Committee's report For the year ended 30 June 2020

Your committee members submit the financial report of South Eastern Community Connect for the financial year ended 30 June 2020.

Committee members

The names of the committee members throughout the year and at the date of this report are:

Ian Grey Denise Wasley Tracey Sigler Kathryn Forrest Bey Martin Sonia Fenton

Principal activities

The principal activity of the association during the financial year is:

Provision of Community Services as defined by the Centre's projects

Significant changes

No significant change in the nature of these activities occurred during the year.

Operating result

The profit of the Association for the financial year after providing for income tax amounted to \$2,731.

Signed in accordance with a resolution of the members of the committee.

lan Grey uart Bey Martin

Dated 30 September 2020

ABN: 15 350 811 422

Income statement

For the year ended 30 June 2020

	2020	2019
	5	\$
Income		
City of Sydney		5,230
Dept of Health	1,449,505	1,327,723
FACS ADHC		9,171
FACS Comm Services	635,443	617,440
Fees	899,623	668,467
Internal Transfer		(408)
Other Grants	21,005	98,615
Other Income	206,287	70,201
Transport NSW	448,614	426,976
	3,660,476	3,223,414
Expenses		
Admin & Operating Expenses	689,974	534,492
Depreciation	53,000	29,790
Employment Expenses	2,809,300	2,537,278
General Expenses	20,164	21,619
Vehicle Expenses	85,308	84,863
	3,657,745	3,208,042
Surplus	2,731	15,372

The accompanying notes form part of these teamulal statements. These statements should be read in conjunction with the attached compliation report of MEAGHER HOWARD & WRIGHT.

ABN: 15 350 811 422

Appropriation statement For the year ended 30 June 2020

	2020 \$	2019 \$
Surplus Retained earnings at the beginning of the financial year	2,731 934,915	15,372 919,543
Retained earnings at the end of the financial year	837,646	934,915

The accumpanying notes turn: part of these financial statements. These statements should be read in conjunction with the attached compliation report of MEAGHER HOWARD & WRIGHT.

ABN: 15 350 811 422

Balance sheet

For the year ended 30 June 2020

Note	2020 \$	2019 \$
3	1.547.539	1,632,698
		5,491
5	114,309	36,772
	1,670,586	1,674,961
6	218,355	236,130
5	89,624	86,667
	307,879	322,797
	1,978,465	1,997,758
	161,170	184.094
	90.291	11,504
7	190,842	256,938
0	382,437	333.076
9	62,935	25,718
27	887,675	811,330
		82674230
8	153,144	251,513
	153,144	251,513
	1,040,819	1,062,843
	017 646	934,915
	931,040	234,915
	937,646	934,915
	937,646	934,915
	5 7 8	3 1,547,539 4 8,737 5 114,309 1,670,586 1,670,586 6 218,355 5 89,524 307,879 1,978,465 1 1,978,465 7 190,842 8 322,437 9 82,935 8 153,144 1,040,819 937,646 937,646 937,646

The accompanying notes form part of these financial statements. These statements should be read to conjunction with the shached compilation report of MEAGHER HOWARD & WRIGHT.

ABN: 15 350 811 422

Cash Flow Statement

	2020	2019
	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts from customers	4,130,210	3,437,689
Payments to suppliers and employees	(4,241,989)	(3.833.805)
Interest	24,375	58,922
Net cash provided by operating activities	(87,404)	(337,194)
CASH FLOWS FROM INVESTING ACTIVITIES		
Security	2,857	
Bond Bayside Council		86,667
Net cash provided by (used in) investing activities	2,857	86,667
Net increase/(decrease) in cash held	(84,547)	(423,861)
Cash at beginning of financial year	1,632,086	2,055,947
Cash at end of financial year	1,547,539	1,632,066

The accompanying noive form part of these financial statements. These statements should be read in conjunction with the attached compliation report of MEAGHER HOWARD & WRIDHT Accountants.

ABN: 15 350 811 422

Notes to the financial statements

For the year ended 30 June 2020

The financial statements cover South Eastern: Community Connect as an individual entity. South Eastern Community Connect is a not-for-profit association incorporated in New South Wales under the Associations incorporation Act 2009 and the Australian Charities and Not-for-profits Commission Act 2012 (the Act).

The principal activity of the association for the year ended 30 June 2020 is:

Provision of Community Services as defined by the Centre's projects

Comparatives are consistent with prior years, unless otherwise stated.

1 Basis of preparation

In the opinion of the Committee of Management, the association is not a reporting entity since there are unlikely to exist users of the financial statements who are not able to command the preparation of reports failored so as to satisfy specifically all of their information needs. These special purpose financial statements have been prepared to meet the reporting requirements of the Act.

The financial statements have been prepared in accordance with the recognition and measurement requirements of the Australian Accounting Standards and Accounting Interpretations, and the disclosure requirements of AASB 101 Presentation of Financial Statements, AASB 107 Statement of Cash Flows, AASB 108 Accounting Policies, Changes in Accounting Estimates and Errors and AASB 1054 Australian Additional Disclosures.

Significant accounting policies adopted in the preparation of these financial statements are presented below and are consistent with prior reporting periods unless otherwise stated.

The financial statements have been prepared on an accruais basis and are based on historical costs modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of this financial report.

2 Summary of significant accounting policies

Income tax

The association is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997.

These notes should be read in conjunction with the attached compilation report of MEAGHER HOWARD & WRIGHT

ABN: 15 350 811 422

Notes to the financial statements

For the year ended 30 June 2020

Revenue and other income

Revenue is recognised when the amount of the revenue can be measured reliably, it is probable that economic benefits associated with the transaction will flow to the Association and specific criteria relating to the type of revenue as noted below, has been satisfied.

Revenue is measured at the fair value of the consideration received or receivable and is presented net of returns, discounts and rebates.

Cash Flow Booat

The first cash flow boost payment from the Australian Government have been recognised in full as income in the 2020 financial year. In addition, the second cash flow boost payment has been taken up as a sundry receivable and recognised as income in the 2020 financial year given that it is a matching amount based on the first agreed support payment as an eligible employer.

Rendering of services

Revenue in relation to rendering of services is recognised depending on whether the outcome of the services can be satimated reliably. If the outcome can be estimated reliably then the stage of completion of the services is used to determine the appropriate level of revenue to be recognised in the period.

If the outcome cannot be reliably estimated then revonue is recognised to the extent of expenses recognised that are recoverable.

Revenue from training services is generally recognised once the training has been delivered.

Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of GST.

Cash and cash equivalents

Cash and cash equivalents comprises cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

Property, plant and equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment.

Property, plant and equipment is depreciated on a straight-line basis over the asset's useful life to the Association, commencing when the asset is ready for use.

ABN: 15 350 811 422

Notes to the financial statements

For the year ended 30 June 2020

Employee benefits

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be wholly settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Impairment of non-financial assets

At the end of each reporting period, the association determines whether there is an evidence of an impairment indicator for non-financial assets.

Where this indicator exists and regardless for goodwill, indefinite life intangible assets and intangible assets not yet available for use, the recoverable amount of the assets is estimated.

Where assets do not operate independently of other assets, the recoverable amount of the relevant cash-generating unit (CGU) is estimated.

The recoverable amount of an asset or CGU is the higher of the fair value less costs of disposal and the value in use. Value in use is the present value of the future cash flows expected to be derived from an asset or cash-generating unit.

Where the recoverable amount is less than the carrying amount, an impairment loss is recognised in profit or loss.

Reversal indicators are considered in subsequent periods for all assets which have suffered an impairment loss, except for goodwill.

Provisions

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

These notes should be read in conjunction with the ettached compliation report of MEAGHER HOWARD & WREGHT.

ABN: 15 350 811 422

Notes to the financial statements

For the year ended 30 June 2020

	Note	2020	2019
3 Cash and cash equivalents		\$	\$
CBA Cheque Account		8.663	13.154
GBA Cash Management			2,714
CBA Online Saver		130,293	112,151
Westpac Debit Card		6.684	3,178
C8A Term Dep 50125420 17/9/19		1,409,000	1,500,000
Petty Cash		1,900	1,500
		1,547,539	1,632,698
4 Trade and other receivables			
Current			
Accounts Receivable		8,737	5,491
		8,737	5,491
5 Other assets			
Current			
Accrued Bank Interest Accrued Income		5,981	7,451
		50,000	11,309
Accrued Income - HCP			6,697
Bond Bayside Council Hall Hire		514	514
Bond Woollahra Council		800	008
Bond FDN Shop		3,500	3,500
Bond Randwick Council		350	350
Bond Bankstown S I S		4,543	
Bond - Campb East P S		1,825	
Fees in Arrears - OOSH		4,692	1,360
Prepaid - Gen Insurance		5,460	
Prepaid - Subscriptions			3,965
Prepaid - Vac Care			836
Prepaid - Vehicle Insurance		36,645	
		114,309	36,772
Non-current			net second
Bayside Council Bond		86,667	86,667
Security Deposit E.L.P.S		2,857	
		89,524	86,667

These roles should be read in conjunction with the attached compliation mount of NEAGHER HOWARD & WRIGHT.

ABN: 15 350 811 422

Notes to the financial statements

For the year ended 30 June 2020

	Note	2020	2019 \$
6 Property, plant and equipment			
Plant and equipment			
Equipment at Cost		25,065	25,065
Equipment Accum Dep		(25,065)	(25,065)
Computers at Cost		53,993	53,993
Computers - Accum Deprec		(53,993)	(53,993)
Motor vehicles Toyota Coaster CI96VS		111111	
Accum Dep CI96VS		93,080	93,080
Mitsubishi Rosa CP13SS		(70.000)	(60,000)
Accum Dep CP13SS		70,000	70,000
Toyota Coaster AV79HS at Cost		(60,000)	(60,000)
Accum Dep AV79HS		69,790	69,790
Toyote Comm Bus AJ97NM at Cost		(89,790)	(89,790)
Accum Dep AJ97NM		44,185	44,185
Mazda Wagon BGL05R at Cost		(43,750)	(43,750)
Acoum Dep BGL05R		29,745	29,745
Mazda Wagon BGL05U at Cost		(27,300)	(25,800)
Accum Dep BGL05U		29,745	29,745
Mazda Wagon BGL05S at Cost		(27.300)	(25,800)
Accum Dep BGL05S		29,745	29,745
Mazda Wagon BGL05T at Cost		(27,300)	(25,800)
Accum Dep BGL05T		29,745	29,745
HyundalTourer BW57MI at Cost		(27,300)	(25,800)
Accum Dep BW57MI		19,609	19,609
Hyundai i30 Tourer CH98HB		(16,300)	(14,300)
Accum Dep CH98HB		20,900	20,900
Toyota Coanter CS64WJ		(11,000)	(9,000)
Accum Deprec CS64WJ		150,953	150,953
Toyota Hi Ace CE88ET at Cost		(30,000)	(10,000)
Accum Dep Toy MiniBus CE86ET		47,441	47,441
FDN Truck EDD82H		(32,000)	(29,000)
Accum Dep EDO82H		35,455	
FDN Van ZHE352 at Cost		(10,000)	
Accum Dep ZHE362		1	30,329
FDN Truck AA66FW		7	(30,100)
Accum Dep FDN Truck AA66FW			8,000
		the second second	(8,000)
		218,355	236,130

These notes should be read in conjunction with the attached compliation report of MEACHER HOWARD & WRIGHT.

ABN: 15 350 811 422

Notes to the financial statements

For the year ended 30 June 2020

		Note	2020 \$	2019 \$
			218,355	236,130
7 Trade and other payables				
Current				
Creditors & Accruais			159.987	210,859
GST Collected on Sales			62,607	64,593
GST Paid on Purchases			(31,752)	(18,514)
		3	190,842	256,938
8 Provisions				
Current				
Annual Leave			182,437	165,088
Relocation	1		200,000	167,987
			382,437	333.076
Non-current Long Service Leave			153,144	251,513
			153,144	251,513

These notes should be read in conjunction with the attached compliation report of MEAGHER HOWARD & WRIGHT

ABN: 15 350 811 422

Notes to the financial statements

For the year ended 30 June 2020

	Note	2020 \$	2019 \$
9 Other liabilities			
Current PAYG Payable Superannuation		38,838 24,097	25.718 D
		62,935	25,718
10 Retained earnings			
Retained earnings at the beginning of the financial year Surplus		934,915 2,731	919,543 15,372
		937,646	934,915

11 Events occurring after the reporting date

No matter or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the association, the results of those operations or the state of affairs of the association in future financial years.

12 Statutory information

The registered office and principal place of business of the association is:

South Eastern Community Connect

ABN: 15 350 811 422

Statement by members of committee

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Noto 2 to the financial statements.

In the opinion of the committee the financial report:

- Presents fairly the financial position of South Eastern Community Connect as at 30 June 2020 and its performance for the year ended on that date.
- At the date of this statement, there are reasonable grounds to believe that South Eastern Community Connect will be able to pay its debts as and when they fail due.

This statement is made in accordance with a resolution of the committee and is signed for and on behalf of the committee by:

lan Grey 10 Bev Martin

Dated 30 September 2020

MHW

MEAGHER, HOWARD & WRIGHT

CERTIFIED PRACTISING ACCOUNTANTS AID: 42.666.007.441

BARTNERS K.J. WRIGHT LP, M.COMM. P.C.P.A G. MEDGETON B.COMM. ACA PENANCIAL PLANNING MARK MAYCOCK J.P.

ASSOCIATE LL HOWARD O.A.M. LP. 9 Fr. E.C.P.A. Suite 505

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Independent Auditor's Report To the Members of South Eastern Community Connect

Opinion

We have audited the financial report of South Eastern Community Connect, ('the Entity'), which comprises, the statement of financial position as at 30 June 2020, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the Committee.

In our opinion, the accompanying financial report of the Entity is in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012, including:

- giving a true and fair view of the Entity's financial position as at 30 June 2020 and of its financial performance and cash flows for the year then ended; and
- complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Entity in accordance with the auditor independence requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants ("the Code") that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by Division 60 of the Australian Chartles and Notfor-profils Commission Act 2012, which has been given to the Committee, would be in the same terms if given as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfiling the financial reporting responsibilities under the Australian Charities and Not-for-profile Commission Act 2012. As a result, the financial report may not be suitable for another purpose. Our optition is not modified in respect of this matter.

Responsibilities of Management and the Committee for the Financial Report.

Management is responsible for the preparation of the special purpose financial report that gives a true and fair view in accordance with the relevant Australian Accounting Standards in accordance with the Australian Charities and Not-for Profits Commission Regulations 2013 and the Australian Charities and Not-for-profits. Commission Act 2012 and for such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the spocial purpose financial report, management is responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the poing concern basis of accounting unless management either intend to liquidate the Entity or to cease operations, or have no realistic alternative but to do so.

The Committee are responsible for overseeing the Entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misitatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement whon it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detocting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of the management's use of the going concern basis of accounting and, based on the sudit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Committee with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

Meagher Howard & Wright CPA

Greg Middleton – ICAAN2 - 24953 Partner

Suite 506, 55 Grafton Street Bondi Junction NSW 2022

21 August 2019 Date

ABN: 15 350 811 422

Certificate by members of committee

Annual statements give true and fair view of the financial position of incorporated association.

We, being the members of the Committee of the South Eastern Community Connect, certify that -

The statements attached to this certificate give a true and fair view of the financial performance and position of South Eastern Community Connect during and at the end of the financial year of the association ending on 30 June 2020.

lan Grey

Bey Martin

Dated 30 September 2020

South Eastern Community Connect Shop 84, Eastlakes Shopping Centre PO Box 3007 Eastlakes 2018 Ph 83388506 (02) 8338 8506

Balance sheet report

	Tetal	
	Actual	Last Yes
aanta		
Cash at Bank		
CBA Cheque Account	8,063	13,154
CBA Cash Management		2,714
CBA Online Laver	180,298	112,151
Westpac Debit Card	6.054	5,178
CBA Term Dep 93135420 17/9/19	1,431,000	1,500,000
Beysle Cound Bond	86,667	85.547
Security Deposit ELP S	2.857	
Petty Cash		
MCC	400	400
Bankstown Inferig	290	100
Barkessen Public	200	
Berong Public	200	4
Camp East Public	200	
Extlains ASC	0	50
Family Support	200	80
Rush Bay DC	500	200
Total Petty Cash	1,800	1.50
Total Cash at Bank	1,637,863	1,715,364
Other Current Assets		
Accounts Receivable	A.757	1.49
Accrued Bank Interest	EMI	7.451
Acruel Income	30,000	11.30
Accinual Income - HCP	6	5.697
Bond Bayside Council Hall Here	514	514
Reard Wooldahra Cauncel	800	ACC.
Band FDN Shop	8,500	3,500
Bond Randwick Council	250	350
Build Bankstown 575	450	0
Bond - Campb Bast P S	1,825	
Fers In Arrears - DODH	4,692	1,302
Prepaid - Den Insurantee	5,460	
Prepaid Subscripturg	the second s	3,955
Propaid - Vac Cale		124
Prepaid - Vehicle Instarance	36,545	0
Total Other Current Agens	121.007	42,264

South Eastann Community Connect | Belance sheet report | Serenteet 24 Sep 2020

Page 1 of 4

Tranz NSW Vehicles		
Toyota Causter CMVS	93,380	85.084
Actum Dep O99/5	(70,000)	960,000
Mitaudini's Rose CP1355	75,999	79.00
Accum Dep CP1255	993,000	050.000
Tryinta Coaster AV7945 at Cost	85,790	89.79
Accuse Days AV7945	089,7905	(89,790
Trayets Control Bus ART/NM at Card	44,185	44.185
Acoum Dep A(8710M	(43,250)	98,750
Total Trans NSW Vehicles	11,111	48,515
SECC Vahicles		
Manda Wagun MilitiSR at Cost	29,745	29,745
Amum Dep BSLIDR	(27,300)	(25,400
Martile Wington WGL05U pr Cost	25,745	29,743
Accum Dep WILDSU	(27,300)	(25.800
Mattile Wagon NGL055 at Cent	79,740	29.74
Actum Dep B02255	G7.300	625,400
Mante Wagen BOLDS? at Cent.	10.745	
Actum Dep BisL051		29,743
HyundarTinunar BMS7MLat Cost	27.M0	\$25.800
and the second s	15,609	19,001
Accum Dep BWSTM	(16.300)	(14,300
Hyundal (30 Tourof CH18048	20,990	20,98
Accum Dep CHSIRHB	(11,000)	(9,600
Toyota Coamer (354W)	150,953	150,953
Actum Deprec CI6474	(140,06kg	(10,660
Toysta Hi Are CENET at Coni	42,441	47,441
Actum Dep Toy Minibus CERNET	(32,000)	(23,000
FDN Truck EDDRON	35/455	
Actum Dep EDCROW	(10,000s	
FDN Van 2HEES2 at Cost	0	30,32
Accum Dep 2HEBS2	0	68,190
FDN Truck AA66FW		8,000
Actum Dep FDN Truck AA66PW	a	(6.000
Total SECC Vehicles	184,848	192,615
Total Acuetz	1,978,465	1.997.75
Unhilties		
Current Califilities		
Creditors & Accruais		
Trade Creditors	114,689	1,876
Atomatic	16,000	\$9,763
Accrued Wages	17,350	SPLANE
Accrunit Audit Fees	6,250	6,250
fees ti Advance	5.698	1.06
Total Creditors & Accruais	138,987	210,858
Tax Liability	TURK .	
017 Collected on Sales	62,607	64.540
GST Paid on Purchases	31,7531	04,514
PAYG Payatie	MARIN	25.718
Total Tax Liability	69,693	71,798

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Grants in Advance		
Deer MICP 2016/13		28.26
DeH NRCP 2017/18		10.47
Delt MICP 2018/19		57.02
Datt Nex Regular 2019/20	56.277	1.11
Deel CHSP 2010/18		21.87
DeP OHP Funds 2019/28	16,601	
Don Wutthers		3.01
Seguide Council - Ritrens		6.421
Baytide Cauncil - Rim Grant		430
Rendge Bank	429	
Carers HSW - Sustainability		4,321
Munculoskeletal	4.000	
Tetal Grants in Advance	541,178	184,094
Home Care Packages		
B Ayling	1.043	
D Beautouki	mi	
P Buyer-Goode	(525)	
1 Brasic	1.371	
CRame	2511	6
A Caluzzi	7,517	1,420
Curringham P	11,122	1,000
A Fabri	7.525	254
Vüsrtsutovs	2	
T Brahan	10.019	
F toper	2,108	
LowParrj	4,463	0
Nioran M	1.301	0
Al Priviteta	12.769	7,479
H Qual	8,859	LEU
M Pesetatione	649	0
F Russette	808	0
A R49020	817	0
F Sheveley	4,584	0
K Schuntmener	768	0
1. Skinner	2,764	351
G Stephens	1,362	
M farigiore	2,436	125
Tutal Home Care Packages	90,291	11,504
Superannuotien		
Superconsultion Payable	34.097	
Hesta Superarmuation Payable		
Yotal Superennuation	24,097	
otal Current Liebilties	505,218	478,254
nsvisione		and the second sec
Arvisit Lapon	182,437	105,088
Relacation .	300.000	167,987
etal Previatore	382,437	111,016

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Fign 3 of 4

Lang Service Lative	153,744	251,518
Total Non Current Liabilities	153,144	291,913
Yotal Liabilities	1.040,019	1,012,843
Net Amets	937.646	884,915
Equity		
Retained Earnings	934,015	919.543
Current True Surplus Deficit	2,781	15,372
Total Squity	937,646	834,915

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Falls And A

South Eastern Community Connect Shop 84, Eastlakes Shopping Centre PO Box 3007 Eastlakes 2018 Ph 83388506 (02) 8338 8506

Profit and loss report

Accrual mode 01 Jul 2019 - 30 Jun 2020

	Tatal Accual	Last Year
Incluine		
Grants		
Dept of Communities & justice		
OC) Cover Builders	298,150	157.585
DQ Comm Builders ERD	21,534	8,239
DQ Corren Builders Mult		83,261
DQ Comm Builders EIID	0	1.74
DQ Family Worker	295.660	207.863
DQ family280	20,396	17.63
FACS Comm Builders - Last Part		65,441
FACS Kast Partnership ERO	0	4,252
Total Dept of Communities & Justice	835,443	617,44
FACE ADMC		
ADHC Transition	0	8,121
Total FACE ADMC	0	8,121
Dept of Health		
Deht Soc Support - Individual	209,905	243,735
DuH Sec Supp HRD - Individual	19,096	16.324
Duff 55 Individual 2018/19	14,137	0
DilH Sac Support - Group	575,194	541,048
DeH Soc Subport SBD - Group	40,870	31.151
Onl+ Other Food Services	163,164	261,264
DuH FDN ERD	17,458	14,982
DoH Respite	185,027	180,716
Duit flexible Respite ERO	15,495	18.587
DOM NRCP 2016/17	25,293	
DuH NRCP 2017/18	85,471	
Dulit FR 2018/19	3,513	
Dart Valunders	1.431	96.4
CISS Voluments 2021	\$,000	0
DraH Bayside Coun Transport	19,570	9
DoH Reystele Coun Transport 870	1,289	p
Tetal Dept of Health	1,449,525	1,827,728
Transport NSW		Association of the second
Trans NSW CHSP	402,307	142,978
Trans MSW CHSP Grawth	22.597	22,997
Trans NOW CHSP END	18,202	15.793

South Eastern Community Connect. | Profit and loss report | Generated 34 Sep 2020

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Trians NOW CTP	5,608	5,608
Total Transport HOVE	448,814	425,976
City of Sydney		
CoS - Darts & Bubs	0	5,730
Tatal City of Sydney	0	1,230
Other Brants		
Reyolds Coursel - Carlos	0	15,398
Reyelde Council - Film Scant	4.650	
Royalde Council - Start Right	0	85,246
Reyside Council - Lapones Uppr	0	
Reports Council - Sensing-Weng	8	84
Reynide Council - Sen Fitness	\$75	1.008
Repelle Cours F - Youth	0	485
Carers NSVE 529	300	0
Carers NOW 531	800	0
Carlere NSW Sustainability	4,320	145
Chilm - Dorite & Buite	2,892	
Cubic Oby Tatta - Playpower	0	810
Chills Okigee Diggers Playpower		2.000
Chibs SSRLFC Playpower	258	2,198
Dewate Training		2,500
Dept of initiality and	3,500	0
HSW Health ECDAS Project		2,278
NSW Health - HealthyPlaygroups	0	1,897
7M & Naidor		1,000
SESUHD - Step On		4542
Total Other Grants	21,005	\$8,515
Total Grants	2,554,567	2,485,154
Cash Boost		
CMAIL 19 - Cash Boost 1	50,090	0
Clivid 19 - Cash Boost 2	50,000	6
Total Cosh Boost	105.009	0
Fees		
CESIDET Fees	379.550	217.649
Membership Free	202	880
Management Rea	80	11,833
HCP - Management Fee	75,176	5.221
HCP Ext./wa	1.000	0
Service Fees	124.542	417,485
Servita Feas - Home Care Rigs	115,451	8.563
Seroue Fees - CTF	0	160
Service Fees Hes theraport	9,440	0.5#1
Service Fees Res Trans. HCP	1,655	5
Senite Fees - List (hap	80	
Dept of Communities & Burrier	575	
Nul Fees	773	
34.46 PEES		
Tatal Fees	#89.623	648,445
	#99,623	688,467

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Pagel of 5

Total Fundraising	58	
Other Income		
Bath tribered	24,609	28,55
8BQ		8,54
Bequests		3,47
Bus Hire - External	11360	1.21
Campadivis ##L	18.201	
Oneen Group Sponsarship	14,000	(17)
Donationa	11,057	14.0
Donations Boxes	53	4
Donattoria Farmera		
Insurance - Workers Comp Recov	2.142	1.20
Recruitment Agency	4.500	
Staff Hen		2.11
Visitue Hire	9	6.00
Tetal Other Income	72,456	69.40
Funds: Internal Transfer	14,444	62,44
Admin Fees From Programs	*** 10*	
Bustilite	710,101	601.37
CarHite	10,800	13.20
Total Funds: internal Transfer	27,680	29,84
atal income	745,581	645,34
russ Poute	4,312,277	3.869,10
apertura .	4,892,277	3,862,10
Inclusion of the second s		
Imployment Expenses		
Wigen & Selaries	2,557,817	2,293,43
Wages Accrued	(71,796)	2.37
Centrolini - Maternity Banefit	13,371	
Severance Ray	65,131	71,26
Superaneuation	226,413	196,75
IN Line of Notice	6,310	28,23
Workers Compensation	76,250	41,71
Travet Expension	11,147	2.54
Annual Leave Accrued	17,349	04.116
LSL Approved	(96,307)	(15,194
Staff Amerities	1,685	2.22
Staff Recruitment	5,910	2.03
Totai Employment Expenses	2,609,300	2.537.27
Funds Internal Transfer		
Management Fee to SECC	232.101	602.72
But/Carifine	33,480	42.64
Tutal Funds Internal Transfer	785,521	645,78
Admin & Operating Expenses		
Authites	6.000	
Acceditation		6.300
Admin Fee to the HUR	(150)	14
Advertising/Service Promotion	26,727	- 11 - 1 - 1 - 1
AGM Expenses	20,723 481	6,65
07407-211120		920

South Existent Community Connect | Profit and Ioss report | Generated 24 Sep 2020

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Brokerage	64731	0
Bus Hire External	12,430	8,365
Catholtunge	7,015	1,268
Catering	625	18.9
Cleaning	7.597	12,418
Climit Expenses	277	2,449
Community Engagement	15,000	
Computer Expenses/Software	64,599	8,208
Computers - New	13,004	2,987
Consultants	490	\$1,598
Counterfling	0	340
Criminal Ovecka	2,544	1.296
Dependation Compilipaip	π.	1,020
Donation	347	317
Early Chilhood Educator	0	5,000
Enterturment/Excursions	21,822	32.065
Egilpment	13,377	6,567
Equipment Hire	5,093	5,467
FacHatary Fees	6,360	7,180
Food Doars - FDN	31,108	32,011
FCM List Snapping	411	0
Pringe Denefit Tax	(12,648)	4,253
Aurotean Expenses	942	854
General Expenses	344	207
Insurance - General Insurance	22,859	15.005
Industrial.	12,321	6,559
Legal/License/Lodgement Fees	2,798	439
Management fee	8	4,850
Meals - Centre Based Day Care	6,824	16,093
Mobile Services	16,000	0
Meeting Expension	296	580
On: Hearth & Safety	1,491	0
Occupancy Expenses		
Council/Mater Rates	209	1,408
theoritry	12,494	8,541
lias .	165	276
Fent	122,098	193,035
Security		295
Waste Collection	4	157
Total Occupancy Espectant	134,317	144,503
Performers	0	1,158
Ray Concumables	529	0
Pentage	1,228	1,292
Printing & Stationery	11,530	41,511
Program Costs	98,107	31,752
Relocation Expenses	26,540	514
Repairs & Maintenance	14.630	4,758
Resources	2,962	193
Speech Fathology	2,913	11,550
Sports Programa		6,650

South Eastern Community Connect.) Profit and feas report | Generated 24 Sep 2020

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Storage Peen	3.254	3,990
Subscriptions	17,018	10,980
Sundry Expenses	482	
Talephone	13,965	12,085
Toy Library	0	210
Straining	31.774	8,237
Travelling Expenses	0	41
Uniforms	1,758	1,054
Total Admin & Operating Sysenaes	689,874	\$34,492
Vahicle Expenses		
Vehicle Purchase	436	
Vahicle Rust	16,049	18,650
Valuele intra	19	95
Velicie Repairs & Maintenance	17,341	23,351
Vehicle Wegstradum	9,578	38.025
Welvice Insurance	36,206	
Vehicle NBMA	3,763	.0
Vehicle Tolis/Parking	2,046	1.742
Total Vehicle Exponses	85,308	84,863
Venue Hilly	114	8,645
Volation Dependes	562	2,651
Webute	15,409	6,267
Workshaps	0	3,600
Tetal Expenses	4,370,326	3,823,545
Operating Profit	21,951	45.598
Other Income		
Trans to OHP Returned Punds	30,010	6
Profition Sale AA66hW	Cast	
Profit on Sale of 2HE352	271	0
Total Other Income	33,786	
Other Expenses		
Depreciation		
Depreciation (296/5	10,000	0
Depreciation CSGeW(20,000	15,000
Depreziation AV70HS		6,790
Depreciation BOLDSA	1,500	1.000
Depreciation BGL055	1,503	1,000
Depreciation BGLD51	1,500	1,000
Organization BOLOSU	1,500	1,000
Depreciation BWS7MI	2,000	
Departmention Orbesta	3,000	1,000
Depreciation CE66(T	3,000	2,000
Depreciation AA66PW	1,000 0	4,000
Depreciation EDD824	10.000	2,000
Tutal Depreciation	\$3,600	0
Network of Bayable Laptops	\$3,000	28,790
Return of Baysala Sendra		
Total Other Expenses	83,000	15
Net Prefit	2,781	30,225
		15,372

South Eastern Community Connect | Profit and lost report | Generated 34 Sep 2020

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South Eastern Community Connect Shop 84, Eastlakes Shopping Centre, Eastlakes NSW 2018 and 1007 Botany Rd, Mascot NSW 2020 T 02 8338 8506/ 02 7903 0607 F 02 8338 8502 E secc@secc.sydney W www.secc.sydney